



**MOBILE MONEY AGENTS ASSOCIATION OF GHANA
P. O. BOX GP 3799
ACCRA.**

DATE : 14TH FEBRUARY 2025

CONDOLENCES AND CALL TO ACTION ON RISING ARMED ROBBERY ATTACKS ON MOBILE MONEY AGENTS.

The Leadership writes to express our deepest condolences and shock at the tragic loss of our beloved member, Ms. Patricia Nimako, who fell victim to armed robbery and shooting in the Ashanti region. This senseless act of violence has left our Association devastated and concerned about the safety and security of our members.

Our heartfelt sympathies go out to the family of Ms. Nimako, who have lost a loved one in such a tragic and untimely manner. May they find strength and comfort in this difficult time.

The frequent killings of our members have left us stranded and fearful for our lives. As mobile money agents, we play a critical role in facilitating access to financial services in remote and underserved areas. However, the rising spate of armed robbery attacks on our members across the country is alarming and threatens to undermine our financial inclusion drive.

We urge the Government to take immediate and decisive action to address this worrying situation. We request that you:

1. Provide additional security measures to protect mobile money agents and their customers.
2. Increase police presence and patrols in areas prone to armed robbery attacks.
3. that the government should direct all security agencies to provide quarterly workshops for the leadership of the association for the leaders' to impact same on their members during their regular meetings
4. Collaborate with the telecommunications industry to implement robust security protocols.

Furthermore, we call on the State to demonstrate a genuine interest in the welfare and safety of mobile money agents, beyond mere policy regulations and revenue generation. The safety and security of our members are paramount, and we implore the Government to prioritize their protection.

To our members, we reiterate the importance of exercising extreme caution during armed robbery attacks. We advise that you never struggle with armed robbers, but rather surrender and prioritize your safety during such susceptible situations.

We believe that a concerted effort is necessary to curb this menace and ensure the safety and security of our members and customers.

ENDS.

Sincerely,



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Evans Otumfuo

General Secretary, MMAAG.

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